

# INFORMATION COVID - 19



At Camp Ripan we are continuously monitoring the development of COVID-19 around the world. Our number one priority is the well-being, health and safety of our guest and team members. In order to secure just that, we have set-up procedures, plans and routines in place. We follow the guidelines of local health authorities and act according to our set-up routines and procedures in the event of a case of COVID-19 at our hotel. Our team members are trained to handle situations that may occur at our hotel and we have confidence in their abilities.

## WHAT WE DO AT OUR HOTELS FOR SECURING THE SAFETY OF OUR GUEST

At our hotels, hygiene and cleanliness are always prioritized. We are also emphasizing the importance of good hand hygiene based on recommendations from local health authorities. We have strict hand hygiene policies for our team members before eating or preparing food and after using the bathroom. We also encourage guests to frequently wash their hands with soap and warm water.

- We follow the guidelines and recommendations of local authorities.
- Increased focus on hand hygiene.
- Increased cleaning and hygiene protocols
- Regular disinfection of exposed surfaces such as door handles, card terminals with anti-bacterial liquids.
- We offer disinfectant dispensers in public areas.
- Observance of the procedures for dealing with colleagues who are ill.

**OUR HOTEL OPERATE AS NORMAL**, and with safety as our main priority and we are taking every precaution in order for our guests to feel safe when staying or visiting our hotels.

## SECURITY PRECAUTIONS THAT ANYONE CAN TAKE TO PROTECT THEMSELVES AND OTHERS FROM COVID-19

- Frequent hand washing.
- Have hand disinfection ready.
- Avoid unnecessary hand contact.
- Avoid touching eyes, mouth and nose
- Cover the mouth with the elbow when coughing and sneezing.
- Keep at least 1,5 meter away from coughing or sneezing persons.

## TRANSFER & ACTIVITIES

During transfer all guests are required to wear mouth protections. All our activities are shared with others unless you have booked a private experience. This means you may share transfers, sleds or snowmobiles with others. Private activities are also offered, please contact [bokning@ripan.se](mailto:bokning@ripan.se) for more information!

## CANCELLATION POLICY

Regular cancellation policy applies. What applies to your particular booking depends on the type of booking you have made. These will appear on your booking confirmation.